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**TASER International**  
 17800 N 85TH STREET  
 SCOTTSDALE, AZ 85255  
 PH: (480) 991-0797  
 FAX: (480) 981-0791  
 SALES@TASER.COM  
 WWW.TASER.COM

### Packing slip

Packing slip ..... PKG 360198  
 Ship date ..... 11/26/2008  
 Page ..... 1 of 2  
 Sales order ..... SO 000163313  
 Customer account ..... 109102  
 Purchase order .....

Your ref. ....  
 Sales rep. .... RMA  
 Ship Via ..... FedEx - Ground  
 RMA number ..... RMA 108850

SHIP TO:  
 PALO ALTO POLICE DEPARTMENT  
 ATTN: NATASHA POWERS  
 275 FOREST AVENUE  
 PALO ALTO, CA 94302

**BILL TO:**  
 Palo Alto Police Department  
 275 FOREST AVENUE  
 PALO ALTO, CA 94302

Item number	Revision	Description	Qty Ordered	Return reason code	Qty Shipped
62750	A	TASER CAM RETURN, US	2.00		2.00
28100-RMA		X26 HANDLE BLACK - RMA	1.00		1.00

\*\*RETURNING S/N X00-292303  
 THIS UNIT HAS BEEN CHECKED BY OUR RMA DEPARTMENT AND THE UNIT HAS PASSED ALL TESTS WITHIN NORMAL FIELD SPECIFICATIONS.\*\*

TO REPLACE  
 V06-015020  
 V06-015525

Please notify TASER International within 10 days from receipt of shipment regarding any shipping discrepancies.

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 THIS UNIT HAS BEEN CHECKED BY OUR RMA DEPARTMENT AND THE UNIT HAS PASSED ALL TESTS WITHIN NORMAL FIELD SPECIFICATIONS.\*\*

TO REPLACE  
 V06-015020  
 V06-015525

Please notify TASER International within 10 days from receipt of shipment regarding any shipping discrepancies.

**BOX: 0001**

Item: 28100-RMA	X26 HANDLE BLACK - RMA	Quantity: 1.00
Item: X00-292303		
Item: 62750	TASER CAM RETURN, US	Quantity: 2.00
Item: V07-065352, V07-065373		

---

TOTAL QUANTITY ORDERED                      3.00                      TOTAL QUANTITY SHIPPED                      3.00

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TASER International, Inc.'s Sales Terms & Conditions Direct Sales to End User

Purchaser (Applies to all direct purchases by internal affairs) (Effective May 11, 2009)

These Sales Terms and Conditions (the "Agreement") apply to your purchase of TASER products purchased through TASER. Goods sold by TASER are expressly subject to the conditions of these terms and conditions set forth below. By accepting delivery of the Product, you accept and are bound by the terms and conditions of this Agreement. Any different or additional terms set forth in your purchase order or other correspondence, whether expressly stated or not, will not be binding on TASER unless agreed to in writing by an authorized officer of TASER.

**Prerequisite Checks.** Some Products require that you complete a background check before you will be allowed to purchase the Product. For U.S. buyers, the TASER CI device requires an identification and address background check to verify the check. The CI device background check must be completed via the Internet at [www.taser.com/backgroundcheck](http://www.taser.com/backgroundcheck) or by calling 1-800-373-7378. The most complete, least expensive way to complete the background check is to use the TASER CI device background check website. No refunds are given for background checks.

**ATF Registration.** For the NCS, LOS, SDC, and TASER cartridges, you must complete return to TASER the full data identification (ATF registration card) that is included with the TASER Product. Failure to properly return the ATF registration card will result in the TASER warranty.

**Final Sales.** All sales are final and no refunds are allowed for TASER merchandise, military, and consumer products, cartridges and accessories.

**Return Policies.** Exchanges for TASER Consumer Products. All sales are final and no refunds or exchanges are allowed except as provided by the following:

- 14-day Return Period for Cartridges, Cartridges and Accessories. The TASER CI device, X26 Series, TASER cartridges for consumer products, and accessories for consumer products that are unopened and in their original packaging may be returned within 15 days from the date of receipt of the product for a credit or a refund of the purchase price paid, less shipping and handling, and any applicable taxes. In no event will the purchase price be refunded for the product credit or refund.
- Upon receipt of your return, TASER will issue a credit to the refund of the purchase price paid, less shipping and handling, and any applicable taxes. The refunding will be subject to the Product.
- If you fail to follow the return or exchange procedure and you are not satisfied with the Product, you agree and warrant that you are not entitled to a refund of the purchase price paid, less shipping and handling, and any applicable taxes. If you fail to follow the return or exchange procedure and you are not satisfied with the Product, you agree and warrant that you are not entitled to a refund of the purchase price paid, less shipping and handling, and any applicable taxes.

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...the possibility of these damages or if these damages could have been reasonably foreseen, and the manufacturer is not liable for any damages or consequential damages, including any loss of profits, unless the manufacturer is notified of the damage or injury within a reasonable time after the date of the damage or injury. The manufacturer is not liable for any damages or consequential damages, including any loss of profits, unless the manufacturer is notified of the damage or injury within a reasonable time after the date of the damage or injury.

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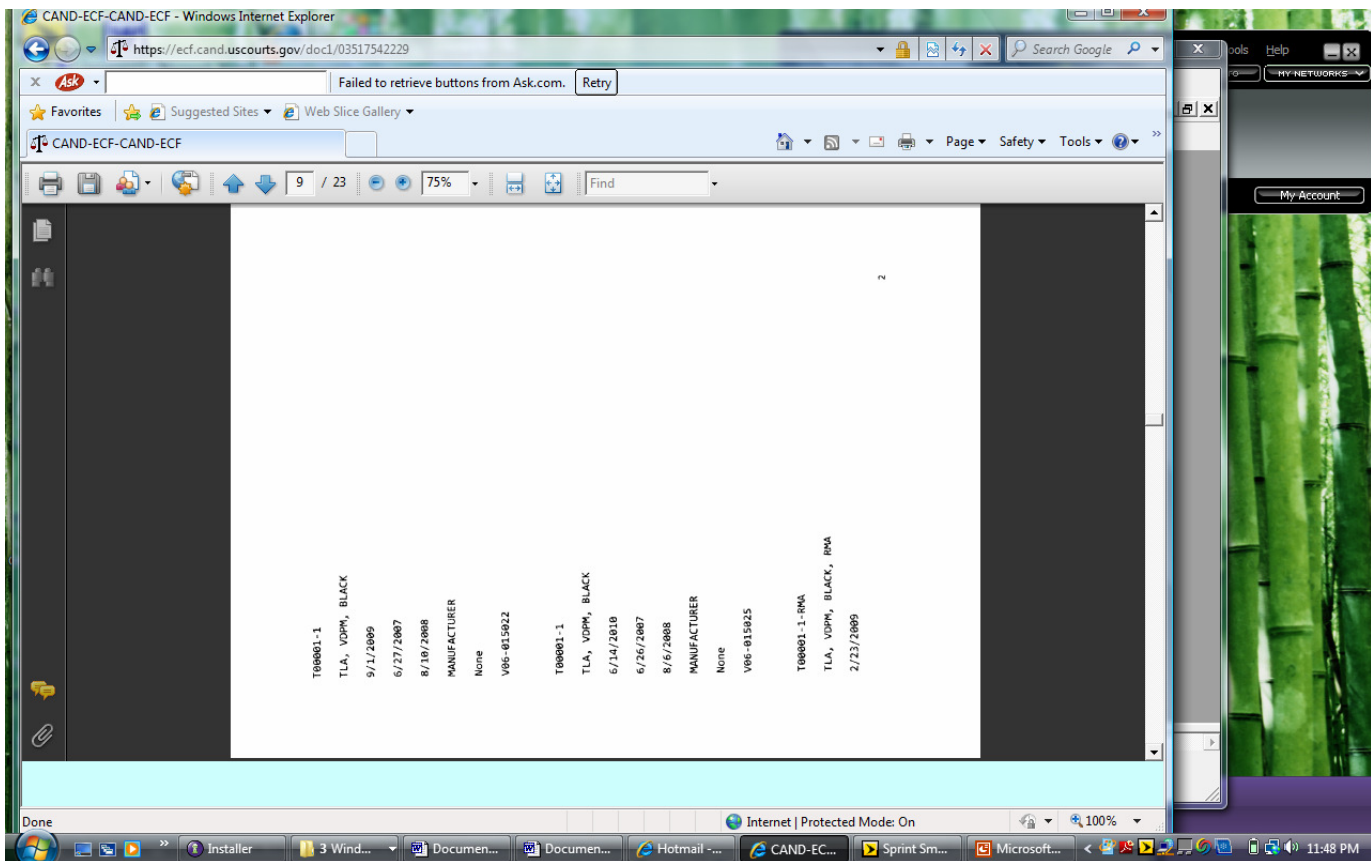
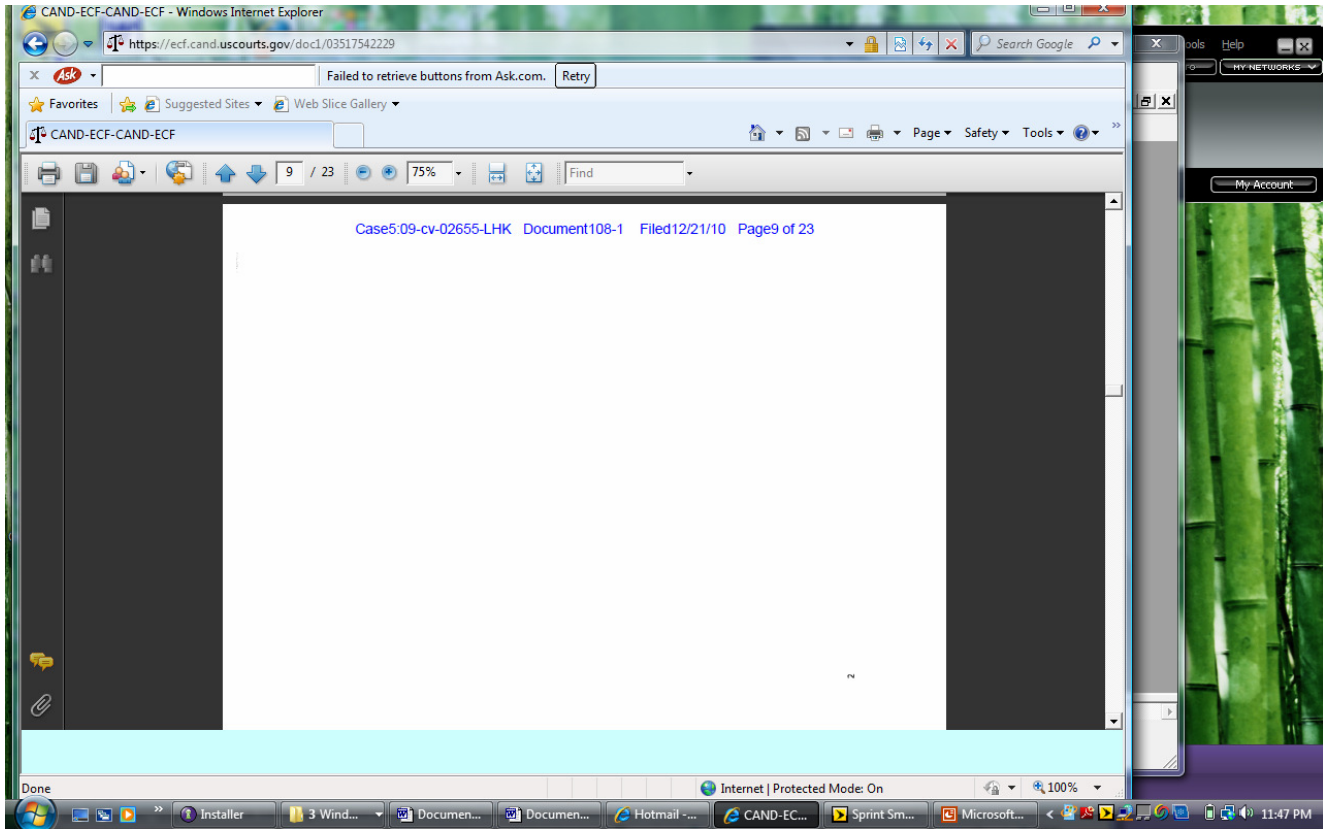
**Final Sales.** All sales are final and no refunds are allowed for TASER merchandise, military, and consumer products, cartridges and accessories.

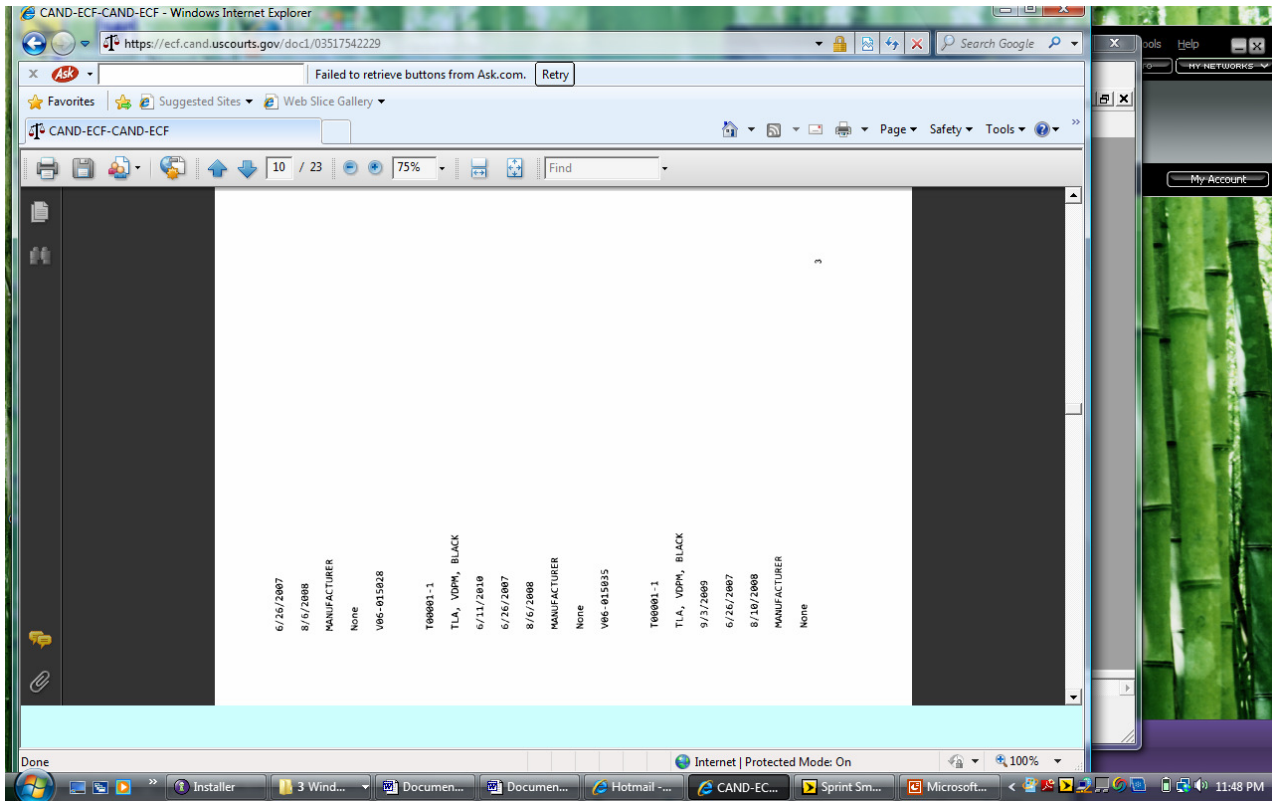
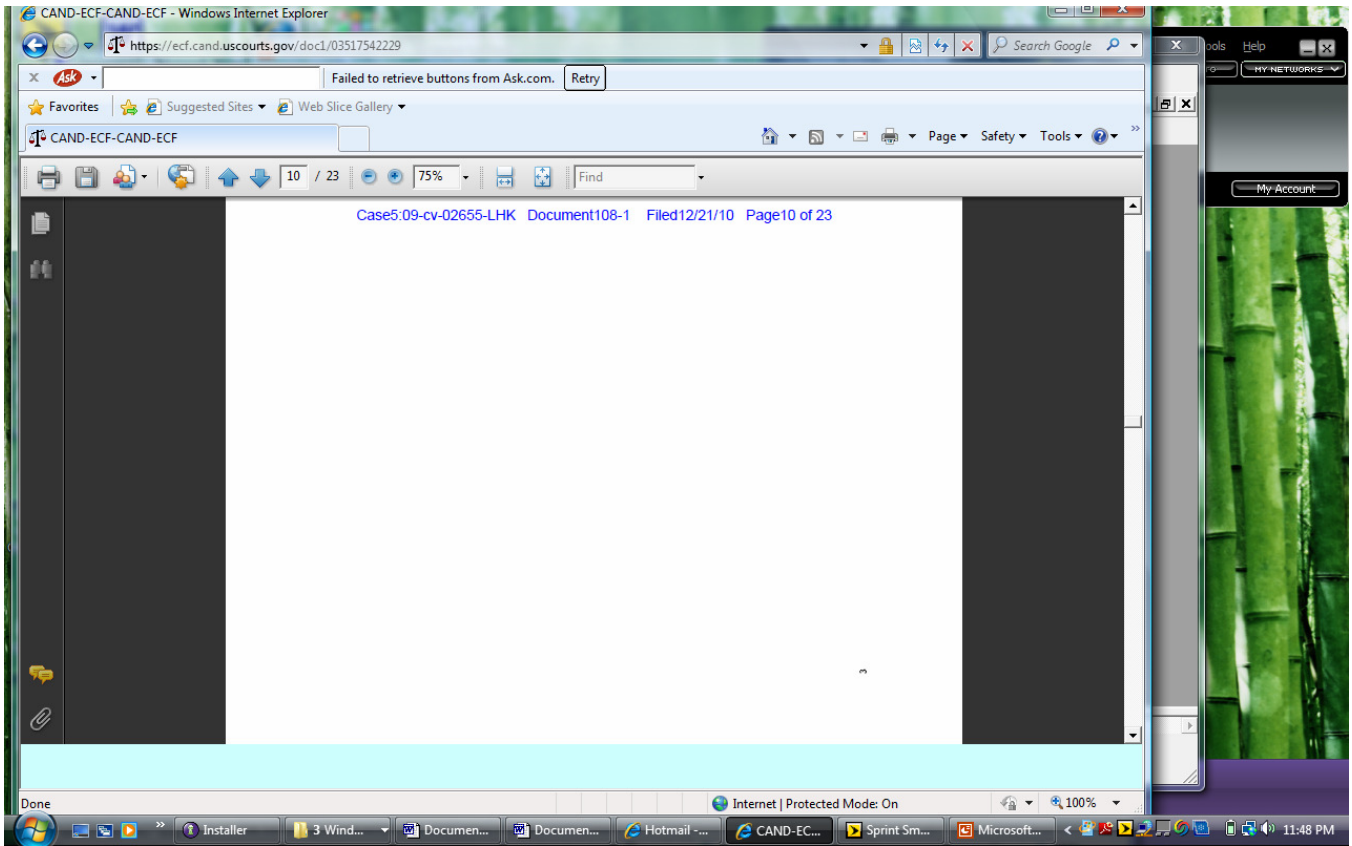
**Return Policies.** Exchanges for TASER Consumer Products. All sales are final and no refunds or exchanges are allowed except as provided by the following:

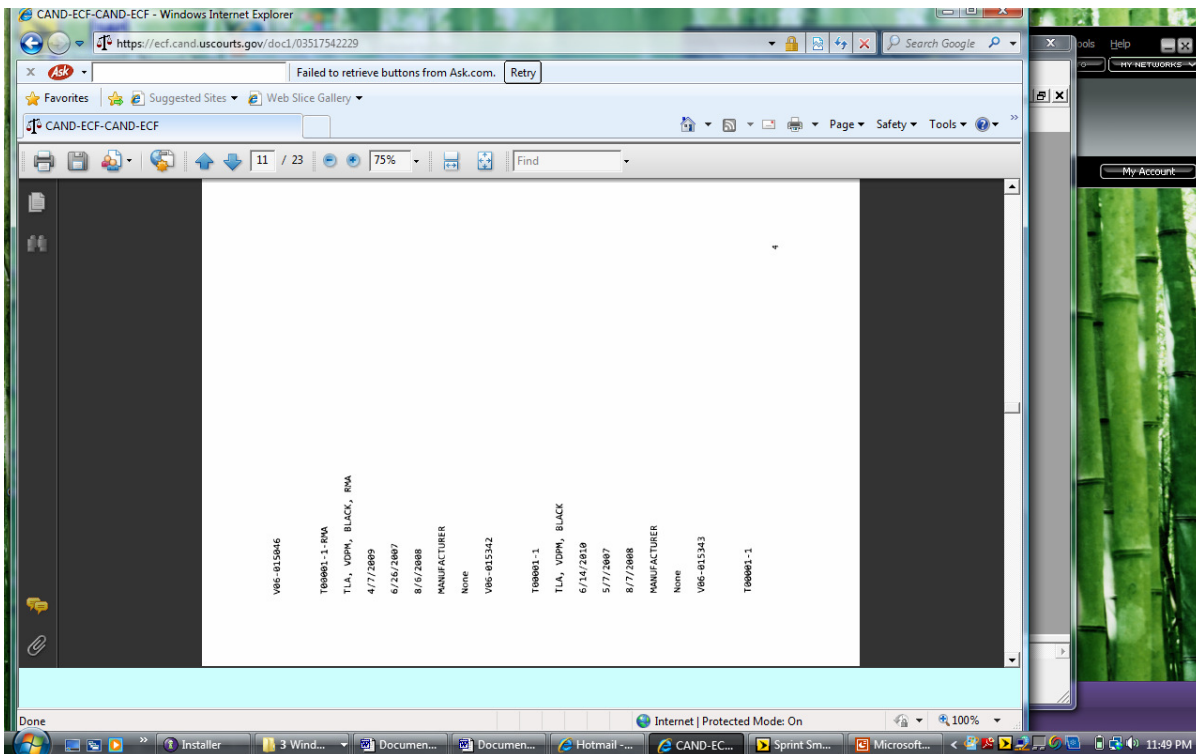
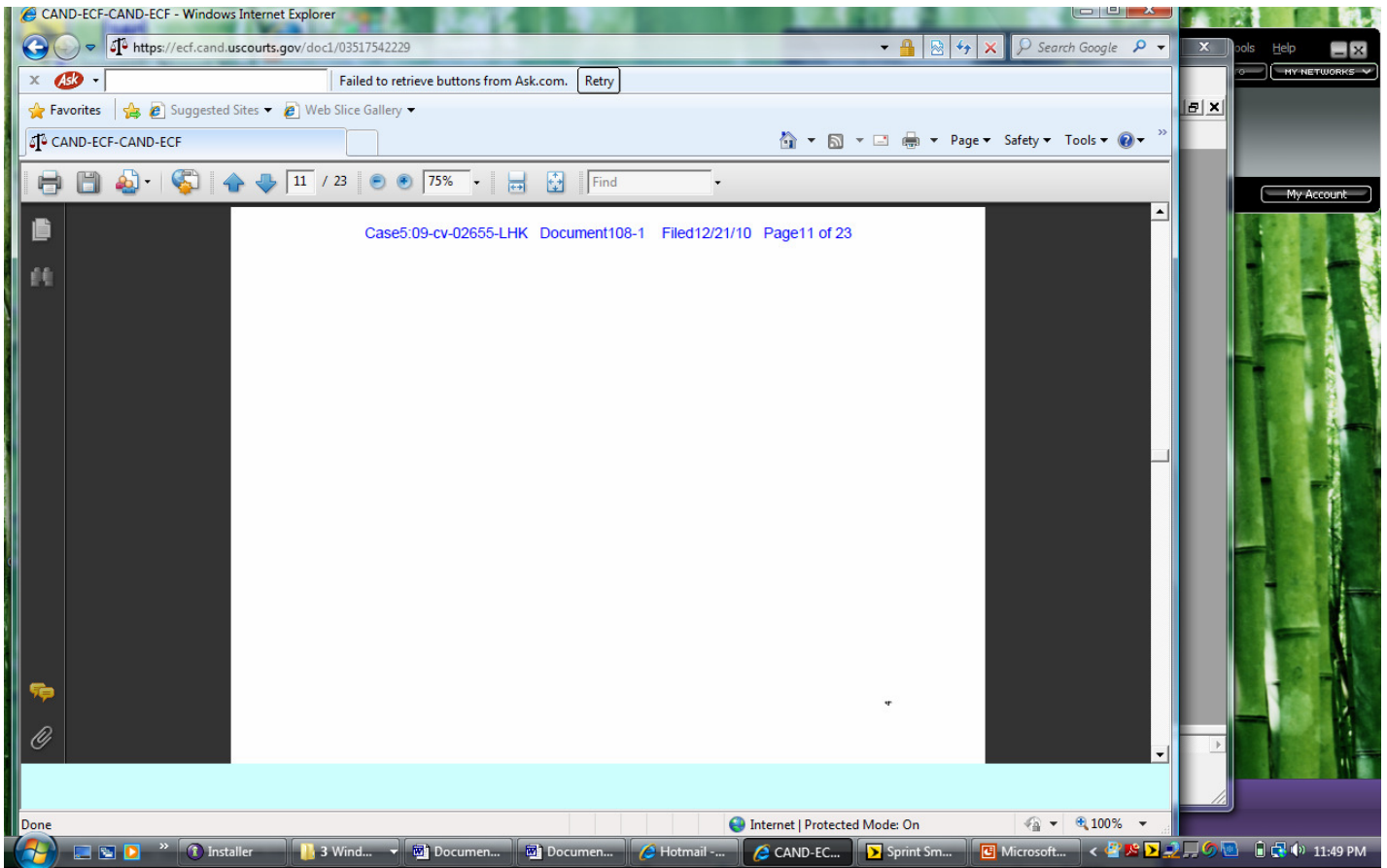
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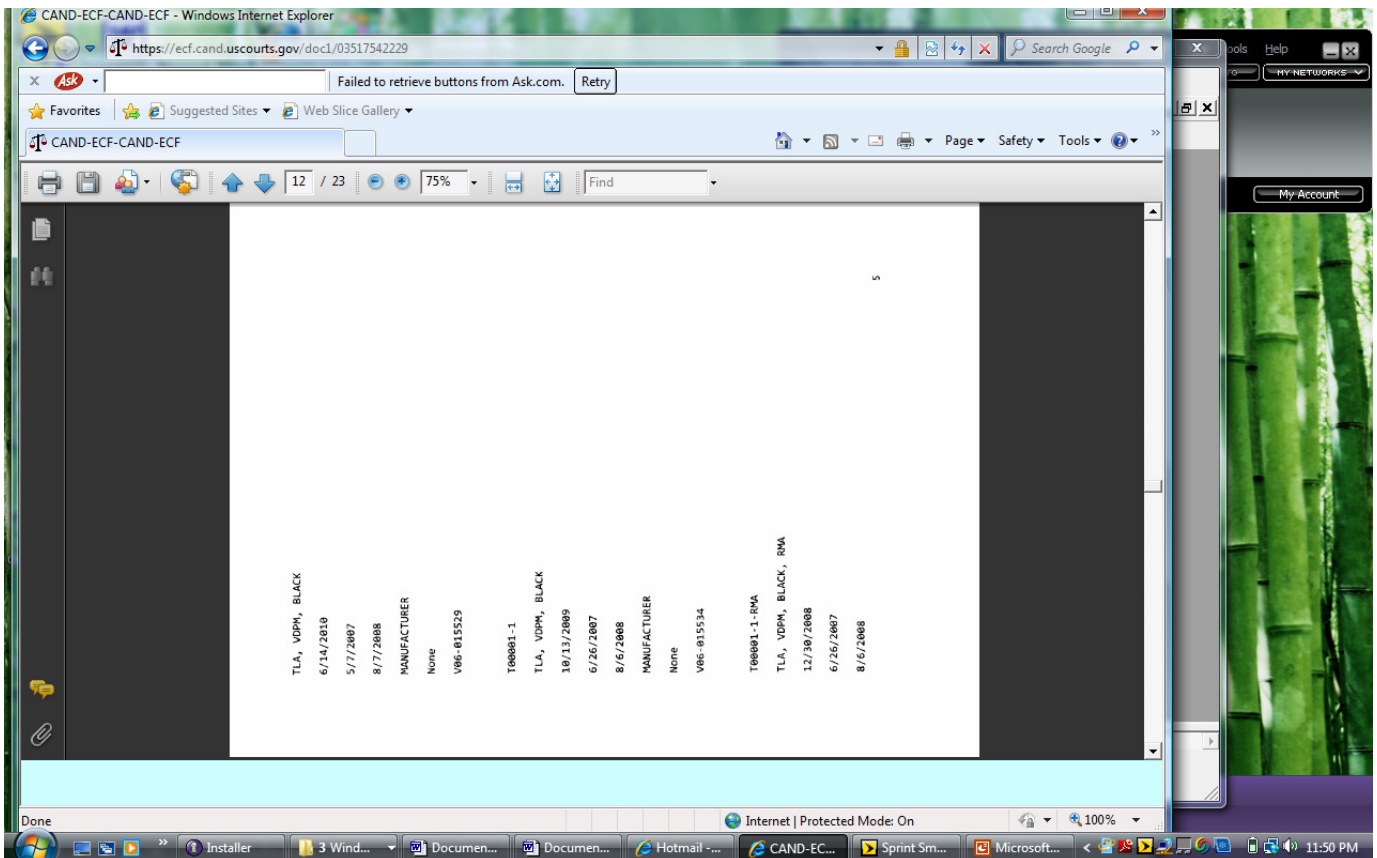
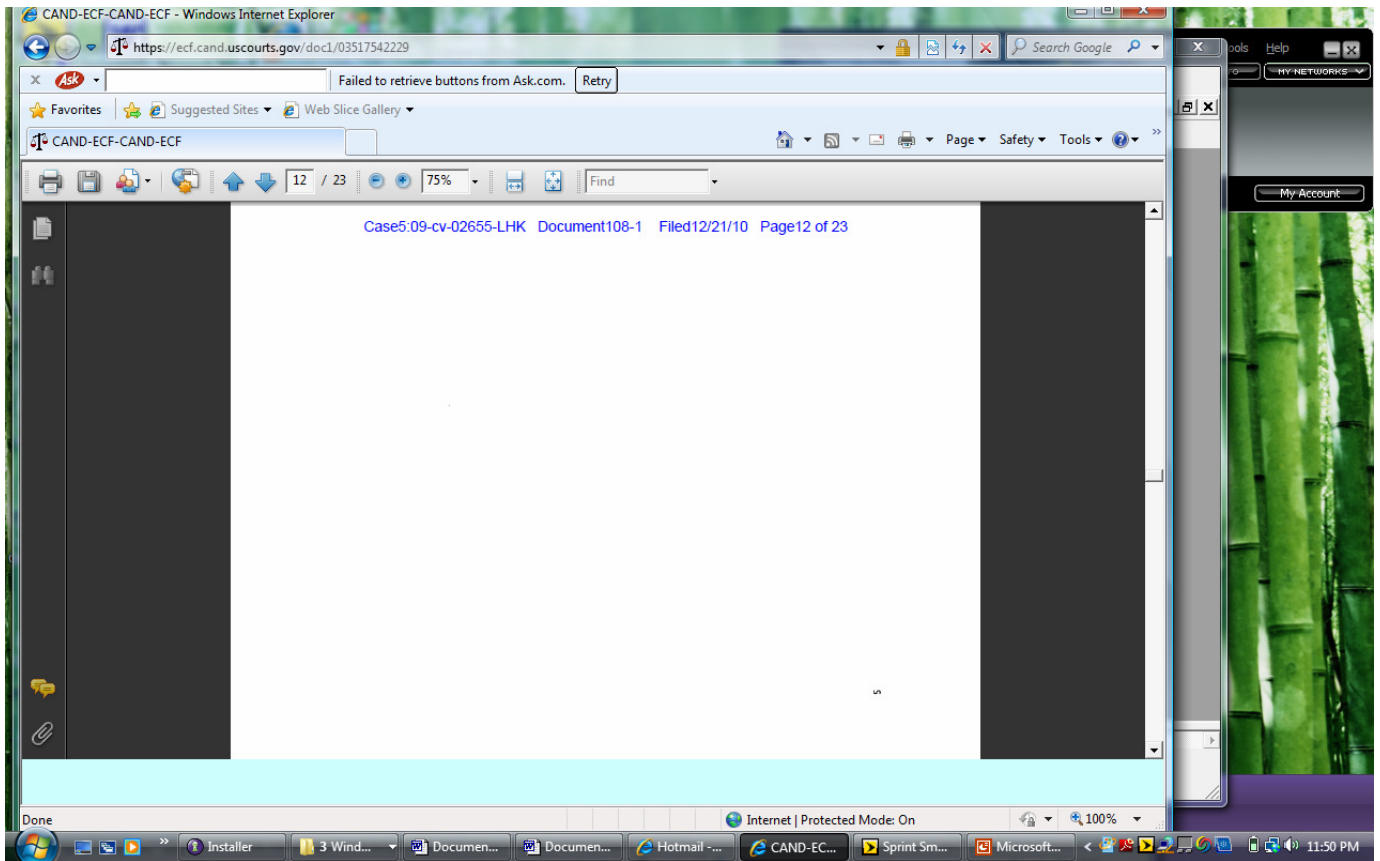


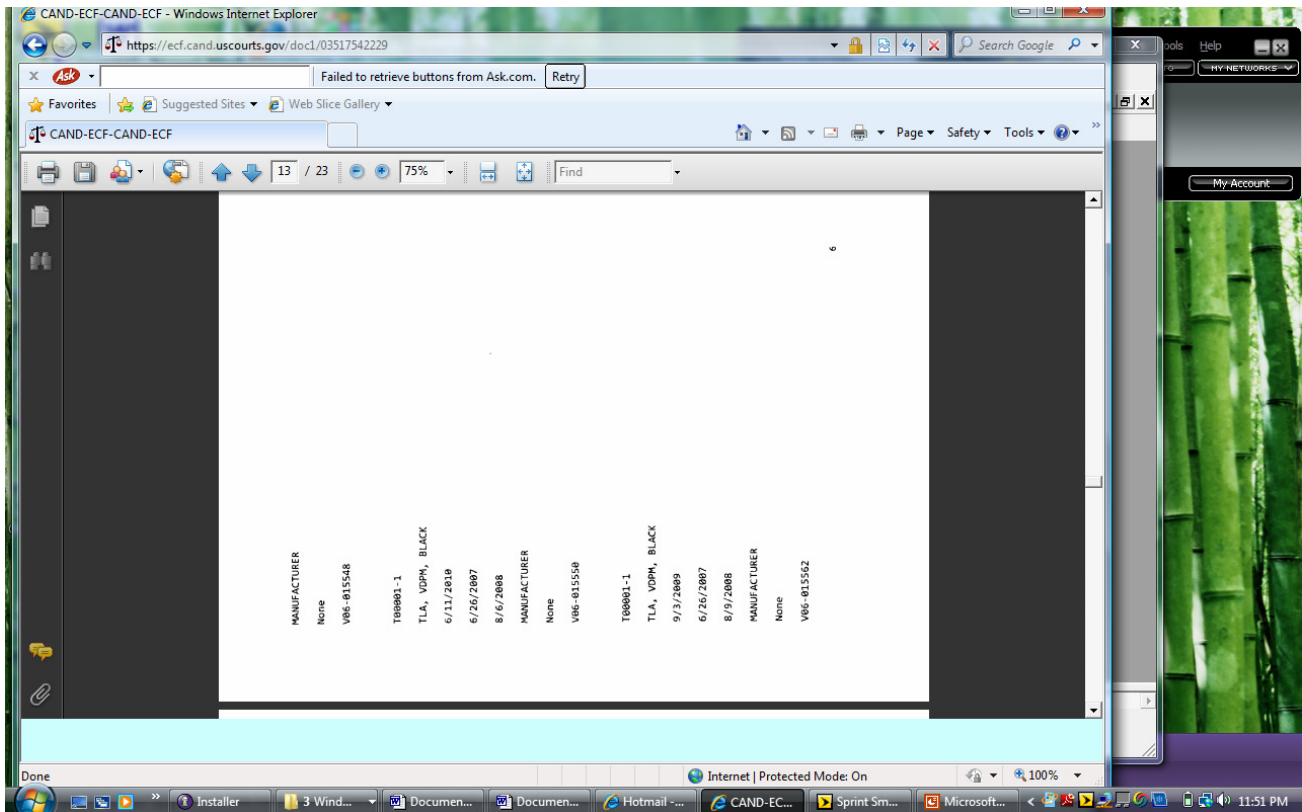
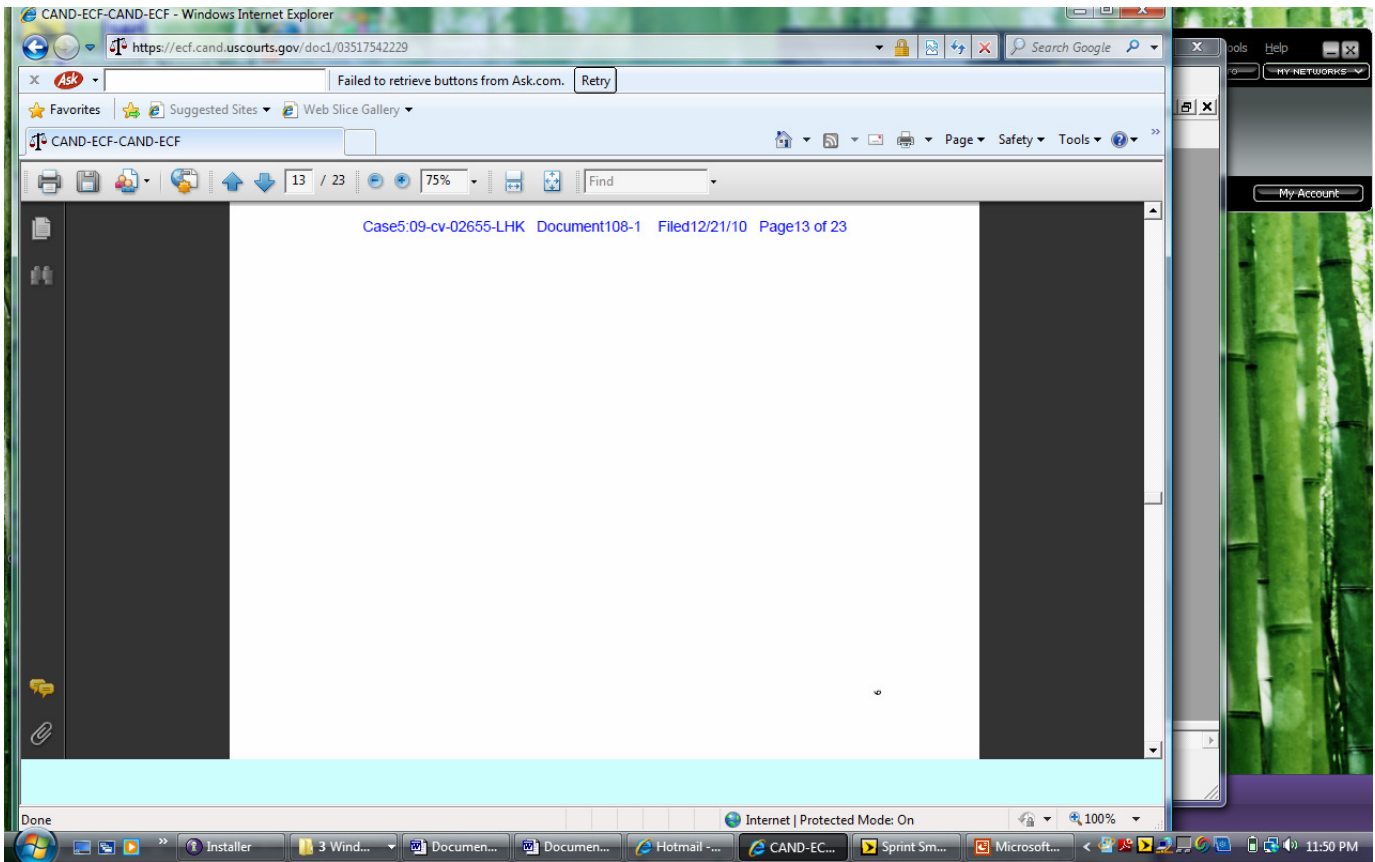


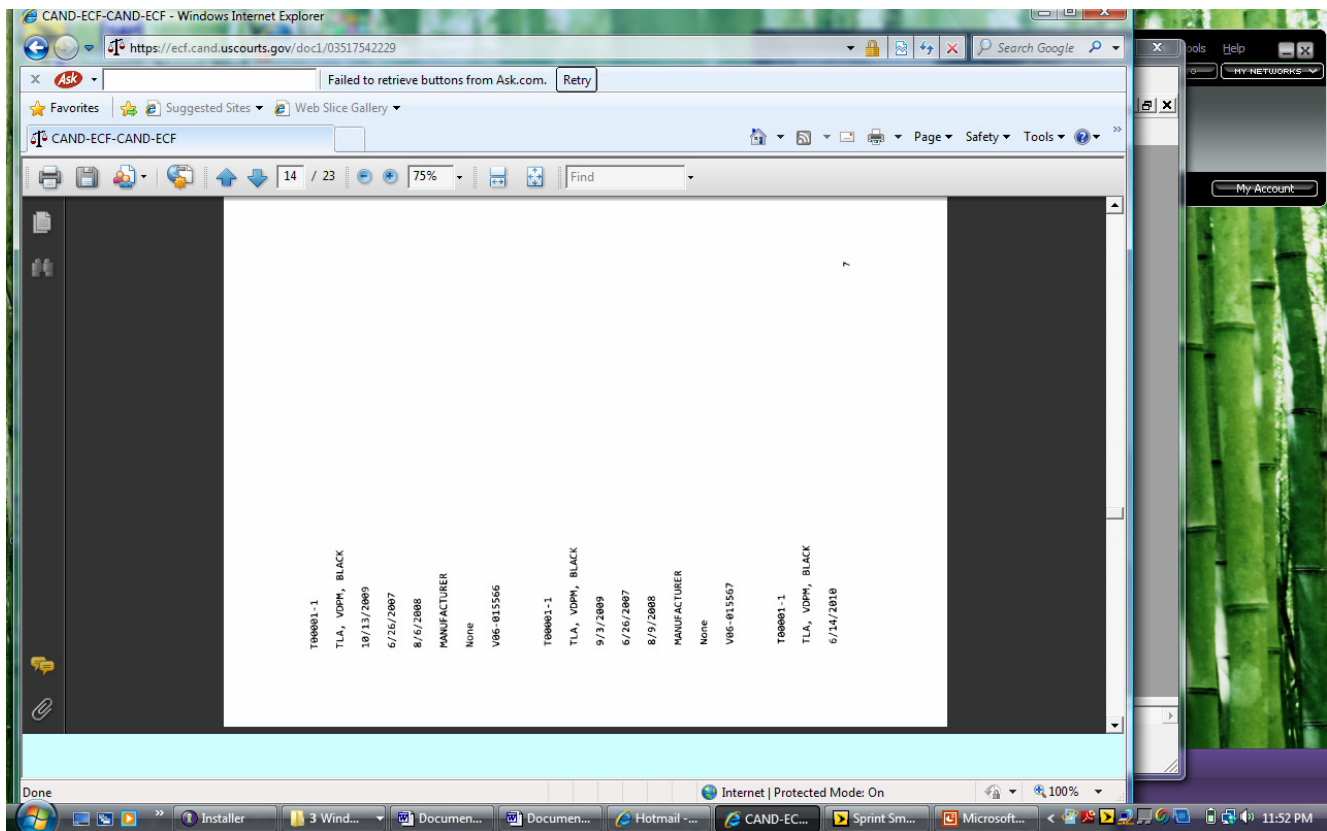
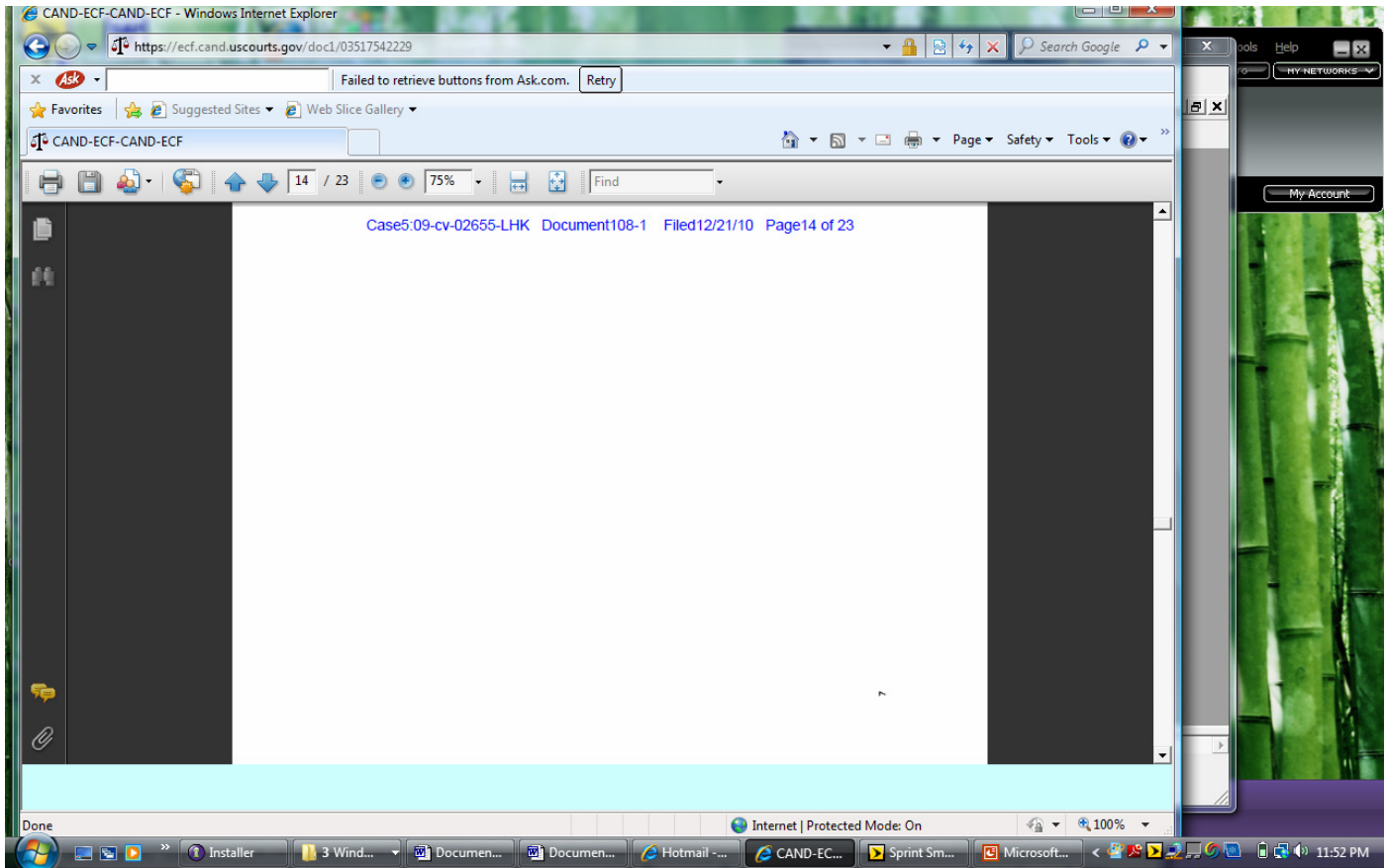












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T000001-1  
TLA, VOPM, BLACK  
10/13/2009  
6/26/2007  
8/6/2008  
MANUFACTURER  
None  
V06-015566

T000001-1  
TLA, VOPM, BLACK  
9/3/2009  
6/26/2007  
8/9/2008  
MANUFACTURER  
None  
V06-015567

T000001-1  
TLA, VOPM, BLACK  
6/14/2010

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6/26/2007  
8/6/2008  
MANUFACTURER  
None  
V06-015568

T000001-1  
TLA, VOPM, BLACK  
6/14/2010

6/26/2007  
8/6/2008  
MANUFACTURER  
None  
V06-015568

T000001-1-RMA  
TLA, VOPM, BLACK, RMA  
6/14/2010

6/26/2007  
8/6/2008  
MANUFACTURER

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None	V06-015594	T00001-1-RMA	TLA, VOPM, BLACK, RMA	12/30/2008	6/26/2007	8/6/2008	MANUFACTURER	None	V06-015981	T00001-1-RMA	TLA, VOPM, BLACK, RMA	12/18/2008	6/26/2007	8/6/2008	MANUFACTURER	None	V07-055548	62750
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TASER CAM RETURN, US	1/21/2008	1/21/2008	3/3/2009	MANUFACTURER	None	V07-056792	62750	TASER CAM RETURN, US	12/27/2007	12/27/2007	2/6/2009	MANUFACTURER	None	V07-059950	62750	TASER CAM RETURN, US	2/26/2008	2/26/2008
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18 / 23 75% Find

4/18/2009	MANUFACTURER	None	62750	TASER CAM RETURN, US	4/29/2010
		V07-065352			
			None	V07-065373	
			62750	TASER CAM RETURN, US	11/26/2008
					11/26/2008
					1/7/2010
			MANUFACTURER	None	V08-061526

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19 / 23 75% Find

62750	TASER CAM RETURN, US	8/18/2008	8/18/2008	9/29/2009	MANUFACTURER	None	V08-061536
			62750	TASER CAM RETURN, US	8/18/2008	8/18/2008	9/29/2009
					MANUFACTURER	None	V08-061537
			62750	TASER CAM RETURN, US			

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6/11/2010  
8/15/2008  
9/26/2009  
MANUFACTURER  
None  
VBB-001537

T00001-1  
TLA, VOPM, BLACK  
6/11/2010  
8/15/2008  
9/26/2009  
MANUFACTURER  
None  
VBB-002709

62750  
TASER CAM RETURN, US  
12/18/2008  
12/18/2008  
1/29/2010  
MANUFACTURER

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None  
VBB-003121

62750  
TASER CAM RETURN, US  
7/14/2008  
7/14/2008  
8/25/2009  
MANUFACTURER  
None  
VBB-006506

62750  
TASER CAM RETURN, US  
6/11/2010

None  
VBB-006506

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22 / 23 75%

Find

T00001-1	None	62750	None	62750
TLA, VDPH, BLACK	V08-021934	TASER CAM RETURN, US	V09-010603	TASER CAM RETURN, US
6/11/2010		6/11/2010		9/3/2009
		4/15/2009		
		9/9/2010		
		MANUFACTURER		

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Find

None	None			
V06-015029	T00001-1-RMA			
	TLA, VDPH, BLACK, RMA			
	12/30/2008			

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**DECLARATION OF ANDREW HINZ**

I, Andrew Hinz, do hereby declare:

1. My name is Andrew Hinz. I am the Director of Technical Programs for TASER International, Inc. ("TASER"), located at 17800 North 85<sup>th</sup> Street, Scottsdale, Arizona 85255. I am over 18 years of age, of sound mind, have never been convicted of a felony or crime involving moral turpitude, and am otherwise fully capable of making this declaration.
2. The video from the TASER<sup>®</sup> CAM<sup>™</sup> recorder is captured internally in an Audio Video Interleaved ("AVI") format.
3. AVI, is a multimedia container format introduced by Microsoft in November 1992 as part of its Video for Windows technology.
4. An AVI is actually not a video format in and of itself - the AVI file is merely a wrapper or a "container" file (it holds video and audio information). For example, in the TASER CAM the video frames are encoded in MPEG4, and the audio is encoded in G.711, and both of these encoded files are placed in an .AVI wrapper during the recording and stored to memory in the TASER CAM. The .AVI keeps the encoded video and audio files synchronized so they can be played together by the media player.
5. AVI is a derivative of the Resource Interchange File Format ("RIFF"), which divides a file's data into blocks. Each block is identified by a FourCC tag.

Done

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5. AVI is a derivative of the Resource Interchange File Format ("RIFF"), which divides a file's data into blocks. Each block is identified by a FourCC tag.
6. An AVI file takes the form of a single block in a RIFF formatted file, which is then subdivided into two mandatory blocks. The first sub-block is identified by the "hdr!" tag. This sub-block is the file header and contains metadata about the video, such as its width, height and frame rate. The second sub-block is identified by the "movi" tag. This sub-block contains the actual audio and visual data that make up the AVI movie.
7. By way of the RIFF format, the audio and visual data contained in the "movi" sub-block can be encoded or decoded by software called a "codec," which is an abbreviation for (en)coder/decoder. Upon creation of the file, the codec translates between raw data and the (compressed) data format used inside the block. An AVI file may carry audio and visual data inside the blocks in virtually any compression scheme, including: Full Frame (Uncompressed); Intel Real Time (Indeo); Cinepak; Motion JPEG; Editable MPEG; VDOWave; ClearVideo/RealVideo; QPEG; and MPEG-4 Video.
8. Therefore, the TASER CAM video is captured and encoded (compressed) - into an MPEG format which is wrapped in an AVI container before being recorded to the TASER CAM internal memory.
9. An analogy would be that the AVI file is the candy wrapper and the MPEG file is the candy bar inside the wrapper. You can have different types of candy bars (Full Frame

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12:07 AM

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(Uncompressed); Intel Real Time (Indeo); Cinepak; Motion JPEG; Editable MPEG; VDOWave; ClearVideo/ RealVideo; QPEG; or MPEG-4 Video) but they all are wrapped in the same AVI file candy wrapper.

10. When the TASER CAM video is open in the user's video player you get the following or a similar image with the file name and an ".avi" suffix:



X00356616 10/06/10 18:40:54

00:00

Done Internet | Protected Mode: On 100%


12:08 AM

CAND-ECF-CAND-ECF - Windows Internet Explorer

https://ecf.cand.uscourts.gov/doc1/03517542230

Failed to retrieve buttons from Ask.com. Retry

CAND-ECF-CAND-ECF



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00:00

11. When opened in the VLC media player the TASER CAM video will show the file name and an ".avi" suffix:

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Done Internet | Protected Mode: On 100%

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