

TASER® X26E Operating Manual



TASER

IMPORTANT SAFETY AND HEALTH INFORMATION

Read, understand and follow the warnings and safety instructions contained in the enclosed Product Warnings document included with this weapon. The most current warnings are posted on our website at www.TASER.com. Do not attempt to use this device until you have completed training with a TASER International certified instructor.



This warning label appears on TASER device models.

TASER® Electronic Control Devices (ECDs) are weapons designed to incapacitate a person from a safe distance while reducing the likelihood of serious injuries or death. Though they have been found to be a safer and more effective alternative when used as directed to other traditional use of force tools and techniques, it is important to remember that the very nature of use of force and physical incapacitation involves a degree of risk that someone will get hurt or may even be killed due to physical exertion, unforeseen circumstances and individual susceptibilities.

OPERATIONAL SAFETY

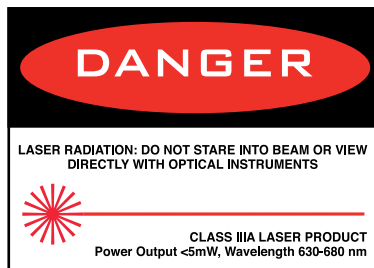
To minimize the risk of injury before, during, and after use, consider the following:

MINIMIZE RISKS BEFORE USE

- **Read and Heed.** Read, understand and follow all warnings and instructions before using the X26.
- **Complete Training First.** Do not attempt to use a TASER device unless you have been trained and certified by a TASER International, Inc. certified instructor.
- **Obey Applicable Laws.** Carry and use the TASER device in accordance with applicable federal, state, and local laws as well as your law enforcement agency's guidance – policies, procedures, training, etc.
- **Store in a Secure Location.** Store the TASER X26 in a secure location inaccessible to children and other unauthorized persons. TASER devices are not toys, and users should avoid any inappropriate deployments and/or activations, which may result in serious bodily harm to the user or others, including animals.

MINIMIZE RISKS DURING USE

- **Avoid Torturous or Other Misuse.**
- **Assume Device is Loaded.** Always assume that a TASER device is loaded. Do not point a TASER device at anything you do not intend to hit.
- **Avoid Unintentional Activation.** Keep finger away from trigger until ready to use.
- **Keep Body Parts Away From Front.** Keep your hands and body parts away from the front of the TASER Cartridge.
- **Avoid Static Electricity Discharge.** Avoid contact between static electricity and the TASER cartridge because static electricity can cause unexpected discharge.
- **Do not point the laser at the eyes or stare into the beam.**



USE OF FORCE POLICY

Each agency is responsible for creating its own use-of-force policy and determining how TASER devices fit into their use-of-force matrix based on legal and community standards. Make sure your agency has a use-of-force policy that addresses TASER device use and that this policy is clearly addressed during end-user training.

FLAMMABILITY

Beware – TASER Devices Can Ignite Explosive Materials, Liquids or Vapors. These include gasoline, other flammables, explosive materials, liquids, or vapors (e.g., gases found in sewer lines, methamphetamine labs, and butane-type lighters). Some self-defense sprays (for example, pepper sprays), use flammable carriers such as alcohol and could be dangerous to use in immediate conjunction with TASER devices.

Some personal defense sprays labeled “non-flammable” may ignite when used in conjunction with TASER devices. It is recommended that each agency conduct its own tests to determine the compatibility of its personal defense spray with TASER devices.

WHAT IS THE TASER X26?

The TASER X26 is a software upgradable electronic control device manufactured by TASER International, Inc. Electronic Control Devices (ECD) use propelled wires or direct contact to conduct energy to affect the sensory and motor functions of the nervous system.

The TASER X26 uses a replaceable cartridge containing compressed nitrogen to deploy two small probes that are attached to the TASER X26 by insulated conductive wires. The TASER X26 transmits electrical pulses along the wires and into the body affecting the sensory and motor functions of the peripheral nervous system. The energy can penetrate up to two inches of clothing, or one inch per probe. The cartridges are available with various wire lengths from 15' to 35' (4.2 meters to 10.6 meters). See www.TASER.com for current specifications. A citizen model of the X26 is also available where legal and has different operating characteristics than the law enforcement model. Sale of cartridges with wire length longer than 15' is limited to law enforcement only.

The X26 has an internal memory that stores the operating software and a record of every deployment. See the **DOWNLOAD** section for more details.



NEUROMUSCULAR INCAPACITATION (NMI)

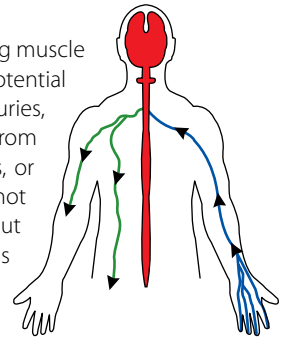
The human nervous system communicates with simple electrical impulses. The command center (brain and spinal cord) processes information and makes decisions. The peripheral nervous system includes the sensory and motor nerves. The sensory nerves carry information from the body to the brain (temperature, touch, etc.). The motor nerves carry commands from the brain to the muscles to control movement and can be involuntary in response to the sensory information. An example would be the involuntary muscle reaction to pull a hand away from a hot object.

TASER technology uses similar electrical impulses to cause stimulation of the sensory and motor nerves. Neuromuscular Incapacitation (NMI) occurs when a device is able to cause involuntary stimulation of both the sensory nerves and the motor nerves. It is not dependent on pain and is effective on subjects with a high level of pain tolerance.

Previous generations of stun guns could primarily affect the sensory nerves only, resulting in pain compliance. A subject with a very high tolerance to pain (e.g., a drug abuser, or a trained, focused fighter) might be able to fight through the pain of a traditional stun gun.

COMMON EFFECTS OF NMI

The use of TASER technology causes incapacitation and strong muscle contractions making secondary injuries a possibility. These potential injuries include but are not limited to: cuts, bruises, impact injuries, and abrasions caused by falling, and strain-related injuries from strong muscle contractions such as muscle or tendon tears, or stress fractures. These injuries are secondary in nature and not directly attributable to the electric output of the TASER device, but are possible consequences of the strong muscle contractions the TASER device induces to produce incapacitation. Some of the effects may include:



- Subject can fall immediately to the ground and be unable to catch him/herself.
- Subjects located in the water may drown if their ability to move is restricted.
- Subject may yell or scream.
- Involuntary strong muscle contractions.
- Subject may freeze in place with legs locked.

- Subject may feel dazed for several seconds/minutes.
- Potential vertigo.
- Temporary tingling sensation.
- May experience critical stress amnesia (may not remember any pain).

For a full list of warnings, see www.TASER.com.

BASIC X26 ELECTRICAL THEORY

- Electricity must be able to flow between the probes or the electrodes.
- Electricity generally follows the path of least resistance between the probes.
- The greater the spread between the probes on the target, generally the greater the NMI effectiveness.
- Electricity will generally not pass to others in contact with the subject unless contact is made directly between or on the probes.
- Electricity can arc through clothing, and even some bullet-resistant materials.
- Exposure to water will not cause electrocution or increase the power to the subject (the electrical charge is fixed inside the TASER device, and will not increase significantly even with environmental changes).

Modern pacemakers and implanted cardiac defibrillators withstand external electrical defibrillators at least 800 times stronger than the TASER conducted energy pulses.

TASER X26 AND CARTRIDGE FEATURES



The X26 is constructed of impact resistant sonic welded polymer and weighs approximately 7 ounces. Various color options are available. See www.TASER.com for the most current specifications.



SAFETY SWITCH: Ambidextrous safety switch can be operated from either side.

- Safety Switch down (SAFE).
- Safety Switch up (ARMED) and ready to deploy.
- Do not block the safety switch on one side of the X26 while attempting to move it on the other side. This can break the safety switch and disable the device.
- If the X26 safety switch is left in the up (ARMED) position for more than 20 minutes, the system will shut down to preserve DPM battery life.
- To re-arm the weapon, simply cycle the safety switch to the down (SAFE) position, then back to the up (ARMED) position.

DIGITAL POWER MAGAZINE (DPM) OR XDPM

The Digital Power Magazine is much more than just a lithium energy cell power supply system for the X26. In addition to the lithium energy cells that power the X26, the DPM also contains an onboard memory chip that maintains a record of the remaining power level in the DPM. The DPM memory also contains specific information of energy cell performance and life expectancy for the energy cell pack at various temperatures and for various loads.



The X26 keeps track of how much the various features of the weapon are affecting the energy cell life and updates the memory in the DPM accordingly. The battery percentage indicated is a calculated value and not a direct reading of the battery voltage. Do not store the DPM anywhere that the gold contacts on the top of the DPM may touch metal objects. If you cause an electrical short between these contacts, it will drain the lithium energy cells, but the DPM will continue to show 99% power. The power level indicator only registers power consumed by the X26. If you short circuit the DPM, the DPM will malfunction and the energy lost during the short circuit will not be registered or tracked in the DPM. The DPM also contains memory that can update the X26 device software, and add extended warranties to the X26. Visit www.TASER.com for detailed warranty information.



The X26 must be stored with DPM/XDPM inserted at all times. If the DPM/XDPM is left out for an extended period of time, software in the X26 may be damaged resulting in possible failure of the device and the date/time may be reset.

The DPM has enough power for approximately 195 five-second firings depending on temperature. The DPM will use more energy in colder weather than warm weather. For the most current specifications, see www.TASER.com. The XDPM has all the same features as the DPM plus a holder for a spare TASER Cartridge.



CENTRAL INFORMATION DISPLAY (CID)

The CID is a two-digit display on the back of the X26 that provides the following information:

DPM POWER LEVEL (ENERGY CELL INDICATOR):

When the safety switch is up (ARMED), the CID will display the percentage of DPM power remaining. This indication will last for 5 seconds. After 5 seconds, the CID will display two dots to indicate the weapon remains armed.



SPARK DURATION:

When the X26 is deployed, it delivers a 5-second Shaped Pulse energy burst. The CID displays a countdown from 5 to 0 indicating how many seconds remain in the current burst. The burst can be stopped at any time by positioning the safety switch to the down (SAFE) position.



X26 STATUS DATA:

When a DPM is inserted in the X26, the device will enter a "boot-up" sequence and cycle through the following information:



EXAMPLE:

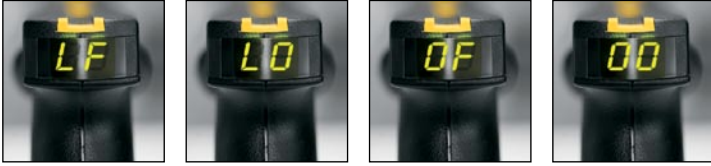
07..09..03--07..08..09..12..22--27--18

- 07** Warranty expiration year (2007)
- 09** Warranty expiration month (September)
- 03** Warranty expiration date (3rd)
- 07** Current year (2007)
- 08** Current month (August)
- 09** Current date (9th)
- 12** Current hour (GMT)
- 22** Current minutes
- 27** Internal temperature of the X26 (27 °C)
- 18** X26 software version (18)



ILLUMINATION SELECTOR (LASER AND LED FLASHLIGHTS)

The operator can select four modes of illumination when using the X26. To change the illumination setting:



1. Place the safety switch in the down (SAFE) position, remove the TASER Cartridge, and aim the X26 in a safe direction (such as toward the ground). Note: The illumination selector is disabled if the safety switch is in the up (ARMED) position.
2. Press and hold the Illumination Selector for approximately 1 second until the CID display illuminates.
3. Press and release the Illumination Selector to toggle through the four available settings until the setting you desire is designated on the CID. Stop when the setting you desire is displayed.

NOTE: Using pens or paper clips to press the Illumination Selector may damage it.



- LF:** Laser and Flashlight both illuminate
- LO:** Laser Only will illuminate
- OF:** Only Flashlight will illuminate
- OO:** Neither the Laser nor the Flashlight will illuminate and the CID display is dimmed

The selected mode displays for 5 seconds, and will be the default mode the next time the safety switch is moved to the up (ARMED) position.



HIGH VISIBILITY SIGHTS

The mechanical sights on the X26 are molded in a contrasting color to provide manual aiming of the X26.



TRIGGER

Unlike a firearm trigger, the TASER X26 trigger is a momentary electrical switch. The switch is operational only when the safety switch is in the up (ARMED) position. Depressing and releasing the trigger will result in a five-second discharge unless the safety switch is moved to the down (SAFE) position. Holding the trigger switch for more than 5 seconds will result in a continuous discharge until the trigger switch is released, or the DPM is depleted.

WARNING: In the event of an accidental discharge, immediately move the safety switch to the down (SAFE) position to stop the discharge cycle.



ELECTRODES

The front of the X26 contains two metal electrodes. These electrodes direct the charge to the electrodes on the cartridge to initiate deployment of the probes. In addition, the electrodes provide the ability to use the X26 in a “drive-stun” mode as a traditional stun-gun type device.



STAINLESS STEEL “SHOCK” PLATES

The sides of the DPM compartment have stainless steel “shock” plates for added strength. Shock plates are available in silver and black colors.

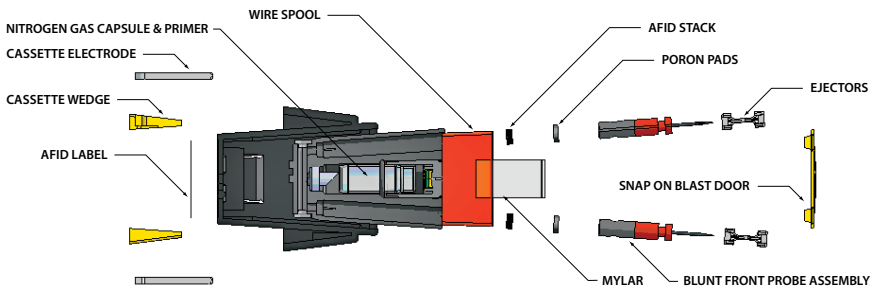


TEXTURED GRIP ZONES

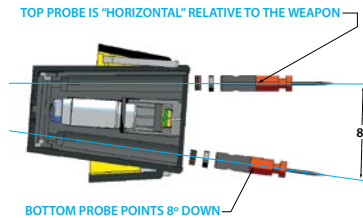
The handle of the X26 is optimized for maximum grip in minimal size. Textured grip zones strategically located in the areas of maximum hand-to-weapon friction offer superior grip and weapon control under stress.

15, 21, LS, XP25, AND XP35 TASER CARTRIDGES

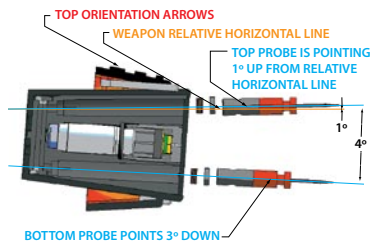
Specifications are available at www.TASER.com and are subject to change without notice.



CARTRIDGE CUTAWAY



21' CARTRIDGE



XP35 CARTRIDGE

WARNING: The XP35 TASER Cartridge is not reversible. It has raised orange arrows printed on the side of the cartridge that is inserted towards the top of the device.

Never attempt to open or modify a TASER Cartridge. Tampering with a live TASER Cartridge could cause it to fire or malfunction (which may result in injury).

Handle all TASER cartridges with care. Probes may deploy unexpectedly if exposed to physical shock, or static electricity.

Additionally the firing sequence for all TASER Cartridges is designed to be initiated by an electrostatic discharge delivered by the TASER device. This is an important design and functional element for the TASER device and cartridge. However, an electrostatic discharge can come from many sources. When an electrostatic discharge, regardless of the source, contacts the front of a TASER Cartridge, it is possible for the cartridge to discharge.

TASER Cartridges should be kept away from conditions known to create an electrostatic discharge, such as rubbing cloth (i.e. jacket liner) across a cartridge in an environment known to create static shocks.

Although highly unlikely, it is possible for TASER Cartridges to deploy outside of the TASER device, or in a device that has not been activated due to contact with an electrostatic discharge. Care should be taken to keep electrostatic discharge away from TASER Cartridges.

Occasionally, blast doors will be knocked off the front of a cartridge. Because those cartridges cannot be relied upon to consistently discharge, TASER International recommends removing those cartridges from service. Those cartridges can then be returned to TASER International for repair or replacement. TASER operators should not attempt to fire a cartridge with no blast doors on it unless they are facing an immediate threat and do not have the time or option to reload. Attempting to deploy a cartridge with no blast doors could result in a charge being created and held in the wires. Any conductive material that comes into contact with the front of the cartridge, even after the cycle has ended, could draw the charge to the ignition pin and deploy the probes.

AFID

Every time a TASER Cartridge is deployed, at least 24 small confetti-like Anti-Felon Identification (AFID) tags are ejected. Each AFID is printed with the serial number of the cartridge deployed, allowing departments to determine which officer deployed the cartridge. AFIDs were originally provided to track citizen use if ever used in a criminal act.



Cartridge specifications are available at www.TASER.com. Specifications are subject to change without notice.

OPERATING THE X26

Installing the DPM

The unit is shipped with the DPM pre-installed. To change the DPM:

1. Place the safety switch in the down (SAFE) position.
2. Remove the TASER Cartridge.
3. To unload the DPM, depress the DPM release button and remove the DPM from the handle of the weapon.
4. Wait approximately 5 seconds, then install the new DPM. Ensure that the DPM is fully inserted into the X26. Apply sufficient force to compress the foam gasket and allow the DPM to seat fully. Verify that the DPM release button pops out from the recessed position with an audible click. Failure to do so could result in a damaged X26 or a loss of power during a deployment. When the DPM is installed, the X26 will cycle through the boot-up sequence.



SPARK TEST

A spark test should be conducted once every 24 hours or prior to the start of your shift for your individually issued X26.

There is no need to use an extended duration. As long as you see a visible spark between the electrodes (one second), the weapon is functional.

The reasons for the spark test include:

- To verify the TASER device is working.
- To verify that the DPM is adequately charged.
- There are components in the high voltage section of the X26 that are more reliable when energized (“conditioned”) on a regular basis.

Spark Test Instructions

1. Verify that the safety switch is in the down (SAFE) position.
2. Verify that the TASER Cartridge is removed. A spark test should never be conducted with a TASER cartridge in the device.
3. Point the device in a safe direction, (such as the floor) and verify that fingers and no part of your body are in front of the device.
4. Place the safety switch in the up (ARMED) position.
5. Depress the trigger and confirm sparking across the electrodes at a rapid rate.
6. Place the safety switch in the down (SAFE) position.

LOAD THE TASER CARTRIDGES

WARNING: Never place your hands or fingers in front of the cartridge. When loading and unloading, always hold the cartridge on the sides or top.



LOADED



UNLOADED



LOADING:

1. Verify that the safety switch is in the down (SAFE) position.
2. Point the device in a safe direction
3. Place the cartridge into the front of the weapon until an audible click is heard.
4. Verify that the cartridge is secure by pulling on the sides of the cartridge.

UNLOADING:

1. Verify that the safety switch is in the down (SAFE) position.
2. Point the device in a safe direction.
3. Depress the tabs on the sides of the cartridge and remove.

The 15-, 21-, and 25-foot TASER Cartridges are specifically designed so there is no “up” or “down” position – enabling you to quickly reload one in a stressful situation without worrying about putting it in upside down. (The 35-foot cartridges must be loaded a specific way. See the 35-foot TASER Cartridge specifications at www.TASER.com. Specifications are subject to change without notice.)

AIMING AND PROBE PLACEMENT

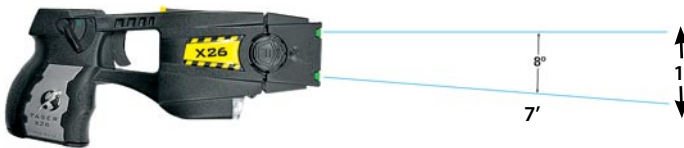
All deployments should be in accordance with department SOP.

Normally, aim the laser at the large muscles groups (center of mass) such as the back, torso, thigh, etc.

Deploying the X26 at the suspect's back offers several advantages:

- Clothing fits tighter.
- Surprise factor.
- Stronger muscles – even more overwhelming.
- Less likelihood of a head, face, throat, or groin exposure.

The top probe impacts the target near the laser beam and can vary depending on distance, type of cartridge, etc. See www.TASER.com for current specifications.

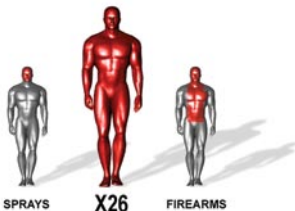


The bottom probe impacts at an 8-degree angle from the top probe (except XP35). This results in a spread of approximately 1' for every 7' of distance from the target. Greater probe spread increases effectiveness. If possible, a minimum 4-inch spread is recommended.



Hold the X26 device so that the cartridge is vertical for an upright target.

EFFECTIVE TARGET ZONES



WARNING: Avoid head, face, throat, or groin exposure unless officer safety dictates otherwise.

Cartridge specifications are available at www.TASER.com. Specifications are subject to change without notice.

“SILENCE IS GOLDEN”

The TASER device's electrical current is relatively quiet in actual human use. Therefore, the device may make very little sound when the probes are successfully deployed on a human target. In contrast, some practice conductive targets are loud because the energy is arcing in the air.

If electrical current is loud during field deployment and the subject is not reacting as expected, the current may be shorting out and may not be effective. Deploy a second cartridge or consider other options.

POTENTIAL CAUSES OF REDUCED OR NO EFFECTIVENESS

- Loose or Thick Clothing. The current from the TASER X26 is capable of penetrating approximately 2 cumulative inches of clothing.
- Miss or Single Dart Hit. The current must pass between the probes. If one probe misses, a second cartridge should be deployed if practical. Also, using the X26 in the drive-stun mode as described below will also complete the circuit between the single probe and the device electrode.
- Low Nerve or Muscle Mass. If the probes impact in an area where there is very little muscle mass (e.g., the side of the rib cage), the effectiveness can be significantly diminished.
- Limited Probe Spread. Probe spreads of less than 4 inches (including drive-stun) result in little or no effect from NMI and become primarily a pain compliance option.
- Wires Break. If a wire breaks (e.g., during a struggle), the current will not flow to the probes. Drive-stun is still available.
- Do not become dependent on the TASER device. No device is 100% effective in every situation. Do not deploy the TASER device without following department SOP for proper backup.

DRIVE-STUN BACKUP

Drive-stun capability is available with or without a TASER Cartridge installed. The drive-stun mode will not cause NMI and generally becomes primarily a pain compliance option. Probe deployment is usually considered more desirable, even at close range. Some of the advantages include:

- Drive-stun is only effective while the device is in contact with the subject or the subject's clothing. As soon as the device is moved away, the energy stops. Deploying the probes allows the officer to separate from the subject while maintaining control.
- Due to automatic reflex actions, most subjects will struggle to separate from the TASER device. Each time the device comes back in contact with the individual, another set of burn marks may be visible. Using the probes allows for one point of discharge.
- If the probes are deployed, even at very close range, the officer may be able to use drive-stun to another portion of the body that is farther away from the probes, thereby resulting in the complete NMI effect.

If the drive-stun is not effective, evaluate the location of the drive-stun, consider an additional cycle to a different pressure point, or consider alternative force options.

When using the drive-stun, drive the front of the TASER X26 firmly against the body of the subject. Simply "touching" the X26 against the subject is not sufficient. The subject is likely to recoil and try to get away from the stun electrodes. It is necessary to aggressively drive the front of the X26 into the subject for maximum effect.

The drive-stun works more effectively when aggressively applied to pressure points on nerve bundles. This includes the brachial area, common peroneal, mastoid, and pelvic triangle. The TASER X26 must be actively depressed or aggressively driven into the nerve bundles in a "drive-stun" manner to be effective in the drive-stun mode.

RECOMMENDED DRIVE-STUN AREAS FOR MAXIMUM EFFECT

When officer safety is at risk, drive the X26 into the following areas for maximum effectiveness.

- Carotid (sides of neck) (**see warning below**).
- Brachial plexus tie-in (upper chest).
- Radial (forearm).
- Pelvic triangle (**see warning below**).
- Common peroneal (Outside of thigh).
- Tibial (calf muscle).

WARNING: Use care when applying a drive-stun to the neck or groin. These areas are sensitive to mechanical injury (such as crushing to the trachea or testicles if applied forcefully). However, these areas have proven highly effective targets. These areas should only be targeted when officers are defending themselves from violent attacks. Refer to your department's policy regarding drive-stuns in these and other sensitive areas.

WHAT TO DO FOLLOWING TASER DEVICE USE

Considerations for Handling Used Probes

Each agency will establish its own procedure for probe removal and collection. Treat probes that have penetrated the body as contaminated needles (biohazard).



If the probes must be removed from the subject, follow all department SOP for handling biohazards.

- Grab the probe firmly and quickly pull it straight out. Do not twist the probe as the barbed tip may cause additional injury.
 - Carefully place used probes sharp-tip first into either a sharps container or into the cartridge side wire pocket container, secure in place, and place in a secure location where no one will accidentally touch the probes.
 - Once the subject is restrained, evaluate the need for medical attention as you would with any other use-of-force incident.*
 - Take photos of any injuries, place the photos into evidence.*
 - Collect the expended cartridge, probes, and AFIDs and place them into evidence.*
- * as directed by department policy.

EFFECTS ON ANIMALS

- The X26 TASER devices are an effective option for dealing with aggressive animals and have generally been successful in most deployments.
- NOTE: The aggressive animals are usually incapacitated/stunned momentarily, but recover quickly. The vast majority of the animals quickly left the scene and broke the wires.
- If deployed on a domestic animal, consider having animal control available to restrain the animal.

POLICE/MILITARY K-9 CAUTION

TASER operators and K-9 officers must work closely together to develop SOPs for deploying the TASER device when a K-9 is present. If a K-9 bites a probe or bites the suspect between the probes, the K-9 can receive a shock. This could have a negative impact on the future duty use of the K-9.

UPLOADING SOFTWARE REVISIONS

The X26 internal software provides functionality for all aspects of the device. The software can be upgraded to the most recent version through a DPM, XDPM, or TASER CAM™. Each DPM contains a copy of the weapon software. When the DPM is first inserted in the X26, the logic will compare the software version in the weapon with the software version in the DPM. If the DPM contains a newer version, the software will automatically be uploaded into the X26. During the uploading, the CID will display a "P". When uploading is complete, the CID will display the boot-up sequence. The last number in the sequence is the new software version. The programming process takes approximately 45 seconds.

CAUTION: DO NOT remove the DPM or move the safety switch to the up (ARMED) position during the programming cycle. This will result in corruption of the data and the X26 will have to be returned to the factory for reprogramming.

You can always install a previous version DPM in the weapon. The software will not program the X26 to an older version and the weapon will remain at the higher of the software version in the weapon or in the DPM.

X26 MAINTENANCE AND CARE

Each agency should establish a maintenance and handling program.

- The X26 is a sensitive electronic device, and should be handled with care. Avoid dropping an X26. Do not use an X26 that has a cracked handle.
- Check the DPM regularly. Replace the DPM when the battery percentage reaches 20%.
- NOTE: The X26 must be stored with DPM/XDPM inserted at all times. Failure to do so may result in loss of time and date settings, software corruption, and/or X26 failure. If the DPM/XDPM is left out for an extended period of time, the software in X26 may be damaged and the date/time may be reset. Refer to the online troubleshooting guide at www.TASER.com.
- Check expiration of TASER cartridges (5-year exp. on the serial number label). Do not use an expired TASER cartridge
- Occasionally wipe out the TASER cartridge firing bay with a dry cloth. Multiple cartridge firings create carbon build-up (particularly after training courses).
- Secure in protective holster when not in use.
- When an X26 is returned to TASER International for repair, the download data will be lost. Download the data before returning the unit.
- Avoid exposing the X26 to excessive moisture, or water.
- See the troubleshooting guide at www.TASER.com for detailed instructions.

DROPPED OR WET X26

- Place the safety switch in the down (SAFE) position.
- Point in safe direction and safely remove the cartridge.
- Remove the DPM.
- Dry the X26 thoroughly (at least 24 hours).
- Reinstall the DPM.
- Place the safety switch in the up (ARMED) position.
- If the X26 discharges without pulling the trigger, remove the DPM and return the X26 to TASER International immediately.
- Spark test full five seconds.
- If the X26 does not function properly, return it to TASER International.
- If the spark test is normal, return the X26 to service.

TASER ONLINE TROUBLESHOOTING GUIDE

A troubleshooting guide is available by visiting the TASER Web site at www.TASER.com. If you need product support on accessories or have any other questions, please contact customer service at:

U.S.: 1.800.978.2737 or 1.480.905.2000

International: +1.800.978.2737 or +1.480.905.2000

RMA PROCESS

To return a TASER product for service, first obtain a Return Material Authorization (“RMA”) number from our website at www.TASER.com. If you don’t have internet access, contact TASER International at the numbers listed above. See the warranty specifications on the website. Mail the defective product with postage prepaid together with a written description of the defect and proof of purchase within one year or proof of purchase of an extended warranty (PO, invoice, or purchase affidavit) or a check/credit authorization for the replacement fee for a TASER X26 as specified on the prorated relacement schedule found on TASER’s website to:

TASER International, Inc., 17800 North 85th Street, Scottsdale, Arizona 85255

Attn: RMA Department.

Note the RMA number on the outside of the package. Be sure to include your name, physical address, and phone number of where to return the repaired items. Failure to provide the required information may delay the return of the repaired items. Any TASER device that has not been paid for or required information has not been provided for during a period of 90 days after receipt of the TASER device by TASER shall be deemed abandoned and TASER may dispose of such TASER device without any compensation to Purchaser.

WARNING: If the TASER device has been exposed to bodily fluids or other bio-hazards, please contact the customer service department at +1.800.978.2737 or +1.480.905.2000 for specific instructions BEFORE returning the weapon for specific instructions.

OPTIONS

EXTENDED WARRANTIES

See the *Warranty Policy* section for more information about extended warranties.



DATA DOWNLOAD KIT

Optional download kits are available to permit departments to access the encrypted deployment information in the X26 memory. The X26 has a highly advanced download function that can help protect an officer from claims of excessive use of force by providing complete and accurate documentation of the time and date for each firing. The dataport also provides law enforcement with a powerful management tool to track usage patterns and prevent misuse.

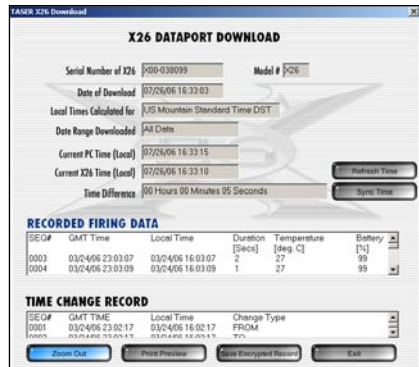
The data download record includes the following information for the last 1,500+ discharges:

- Date, time, and duration of each discharge in both GMT and local time.
- Temperature and DPM percentage remaining at each discharge.
- Record of any time changes made to the weapon memory.
- Weapon serial number and current software version.

The X26 download interface uses a USB adapter to connect to any Windows™ 98, 2000, XP or ME computer. The simplicity of USB makes using the dataport an easy, fast process. The cable connects to the X26 device through the DPM compartment.

The X26 device is programmed to Greenwich Mean Time (GMT) at the factory. The conversion to local time, including adjustments to daylight savings time, are all computed in the PC-based software. There is no need to program the weapon to local time or to reprogram the weapon to daylight savings time.

Secure“.x26” data files: The data downloads are saved in encrypted .x26 data files that are more secure than a Word document. This preserves the integrity of X26 dataport download reports for court admissibility.



The screenshot shows the 'X26 DATAPORT DOWNLOAD' software window. It features several input fields for device information and download parameters, along with two data tables.

X26 DATAPORT DOWNLOAD

Serial Number of X26: X00-038099 Model #: X26
Date of Download: 07/06/06 16:33:03
Local Times Calculated for: US Mountain Standard Time DST
Date Range Downloaded: All Data
Current PC Time (Local): 07/06/06 16:33:15
Current X26 Time (Local): 07/06/06 16:33:10
Time Difference: 00 Hours 00 Minutes 05 Seconds

RECORDED FIRING DATA

SEQ#	GMT Time	Local Time	Duration [Secs]	Temperature [deg C]	Battery [%]
0003	03/24/06 23:03:07	03/24/06 16:03:07	2	27	99
0004	03/24/06 23:03:09	03/24/06 16:03:09	1	27	99

TIME CHANGE RECORD

SEQ#	GMT TIME	Local Time	Change Type
0001	03/24/06 23:02:17	03/24/06 16:02:17	FROM

Buttons: Refresh Time, Sync Time, Zoom Out, Print Previous, Hide Encrypted Record, Exit

TASER CAM™

The TASER CAM is an audio-video recording device integrated into a rechargeable TASER X26 power supply that replaces the standard DPM and is compatible with all X26 devices. The TASER CAM is activated any time the safety switch is in the up (ARMED) position. This allows officers to capture vital information prior to, during, and after the potential deployment of the X26.

The TASER CAM battery is fully rechargeable and is capable of approximately 100 5-second discharges at 86 °F (36 °C). Charging is accomplished through a 110-volt wall adapter or through the USB cable.

The TASER CAM uses an infrared light source for low light and no light capability. The TASER CAM records approximately 1.5 hours of video before recording over previous files (continuous loop system).



Video and audio is downloaded via a USB cable and download software. Standard X26 firing data may also be downloaded using the same system.

See www.TASER.com for full specifications.

EXOSKELETON AND BLADE TECH HOLSTERS

The X26 ships with either an eXoskeleton holster or a BladeTech holster. Both holsters fit conveniently on a duty belt. A variety of accessories are available for both holsters including cartridge carriers and quick-release BladeTech Tek-Lok™ belt clips.



The eXoskeleton and Blade-Tech holsters are available in both right and left-hand configurations.

DUAL CARTRIDGE HOLDER

The Dual Cartridge Holder attaches to the top of an eXoskeleton or BladeTech holster (screws and hex key included), allowing you to carry two spare cartridges conveniently on your belt. The Dual Cartridge Holder can also be attached to a Tek-Lok belt mount by itself (or even two Dual Cartridge Holders can be attached to a Tek-Lok, holding four cartridges on your belt).



ADVANCED X-RAIL MOUNTING SYSTEM

The X-Rail mounting system allows the attachment of the TASER® X26E device to military and law enforcement rifles through a Picatinny Rail, an accessory that allows the attachment of items such as lights, sighting systems, and now the TASER X26E. The X-Rail was originally developed by TASER International to support the U.S. military efforts in Iraq and Afghanistan. The integration of the TASER X-Rail and X26 into a weapon platform allows officers to make split second transitioning from the firearm to the TASER option.



ADDITIONAL INFORMATION

New TASER brand products are under development. Visit our Web site at www.TASER.com for the latest information.

Material Safety Data Sheets (MSDS) for lithium batteries and TASER Cartridges are available at www.TASER.com or by contacting TASER International.

SUPPORT

TASER TRAINING ACADEMY

The TASER Training Academy is designed to provide training on the use of TASER-brand electronic control devices. Training is geared toward the special needs of law enforcement officers, correctional officers, medical personnel, the military, and private citizens. Force options and decision-making, tactics, medical issues, weapon maintenance, and personal safety are just a few of the topics covered in the offered courses.

Located at TASER International's headquarters in Scottsdale, Arizona, the TASER Training Academy features a state-of-the-art classroom facility complete with 48 work stations equipped with power and internet access, safety mats, heavy bags and the IES MILO interactive training simulator.

It is a well established truth that we "fight like we train." It is for this reason that we emphasize hands-on, interactive and scenario-based training. Most of our courses involve some degree of physical activity and participation. We make every effort to simulate real-life stress and circumstances, to provide realistic training to better prepare the student for success in the field. Through the use of our IES interactive force simulator and TASER Simulation Training Suits, we promote sound use of force judgment, tactics and follow up procedures.

Our cadre of instructors consists of active and former law enforcement officers and military trainers. Many are internationally recognized experts in use of force at all levels with extensive training backgrounds.

All of our instructors are committed to providing the best training possible and to forming lasting relationships to support our students long after they leave the Academy.

For more information visit our website www.TASER.com or give us a call at +1.800.978.2737 ext. 2016 or +1.480.905.2000 ext. 2016

- TASER M26 & X26 User Course
- TASER M26 & X26 Instructor Course
- TASER Master Instructor Course
- TASER Armorer's Course
- Relevant Medical Issues for Doctors
- TASER Use of Force, Risk Management and Legal Strategies Seminar
- TASER Use in the Correctional Environment
- Personal Defense Course

MEDICAL RESEARCH

TASER Devices are among the most extensively studied weapons of their type. Dozens of Medical and Field have been published. For more information go to www.TASER.com.



WARRANTY POLICY

A. General. The following TASER International, Inc. ("TASER International") warranty provisions are applicable on all sales or transfers of TASER International Products. The term "Purchaser" shall mean any purchaser, transferee, possessor, or user of TASER International Products.

B. Limited Warranty. TASER International warrants that its TASER®¹ devices are free from defects in workmanship and materials for a period of one year from the date of purchase. TASER International agrees to repair or replace such defective product which, under normal use as defined in the written and video instructions that accompanied the product at time of purchase, fails to function within the warranty period provided that the disclosed defect is determined by TASER International to be TASER International's fault. TASER International's sole responsibility under this warranty shall be to either repair or replace, at TASER International's sole option, any such product determined to be defective by TASER International and return it via prepaid postage. After the warranty period, TASER International will repair or replace any defective TASER M18, M18L, or M26 device for a charge as specified on TASER International's website and a TASER X26 or X26C device on a prorated replacement fee schedule as specified on TASER International's website. TASER cartridges that are fired are deemed to have operated properly. TASER-manufactured accessories are covered under a limited 90-day warranty. Non-TASER manufactured accessories are covered under the manufacturer's warranty. This warranty is TASER International's only warranty and may not be changed or enlarged by any agent, distributor, dealer, or other person. This warranty shall be void and TASER International shall not be responsible for any loss, damage, or other liabilities arising from alterations, additions, or repairs which are made to the TASER Product by other than TASER International authorized personnel or from the use of TASER Cartridges, batteries (and cells) or other parts, components or accessories that are not manufactured or recommended by TASER International.

¹TASER® and ADVANCED TASER® are registered trademarks of TASER International, Inc. AIRTASER, M18, M18L, M26, X26, and X26C are trademarks of TASER International, Inc.

C. “No Questions Asked” TASER Extended Warranty. THE EXTENDED WARRANTY FOR A TASER M18, M18L, or M26 CAN ONLY BE PURCHASED AT THE TIME THE M18, M18L, or M26 IS PURCHASED. THE EXTENDED WARRANTY FOR A TASER X26 or X26C CAN ONLY BE PURCHASED DURING THE ONE (1) YEAR LIMITED WARRANTY PERIOD. For customers who have purchased a “No Questions Asked” Extended Warranty, TASER International warrants it will repair or replace any TASER M18, M18L, M26, X26, or X26C which fails to function for any reason from the date of purchase of the extended warranty through the balance of the one year limited warranty plus the term of the extended warranty measured after the expiration of the one-year limited warranty. Extended Warranties for the TASER X26 and X26C are sold packaged in a special DPM module. When loaded into an X26 or X26C, the Warranty DPM will reprogram the X26 or X26C to extend its warranty period for the purchased number of years. Purchaser has the responsibility to return the defective product to TASER International via prepaid postage and provide written information as to the nature of the problem. If the weapon is out of warranty, TASER International will respond with a quotation for repair costs.

D. Warranty Repair Procedure. To make a warranty claim, you must first verify that your TASER device is within its active warranty period. To validate your TASER X26 or X26C warranty status, remove the DPM for a period of 5 seconds or more, then reinstall while observing the CID display on the back of the device. The CID will flash the date on which the warranty will expire (or has expired).

To register a warranty claim, first obtain a Return Material Authorization (“RMA”) number within the warranty period from TASER International through TASER International’s website. If internet access is not available, then contact TASER International by mail or toll-free telephone number at 800-418-9283. TASER International will advise what parts need to be returned for repairs. The Purchaser has the responsibility to return the defective product to: TASER International, Inc., 17800 North 85th Street, Scottsdale, Arizona 85255 Attn: Warranty Department; via prepaid postage and provide written information as to the nature of the defect together with proof of purchase or proof of purchase of an extended warranty (PO, invoice or purchase affidavit) or a check/credit authorization for the fee specified on the TASER International website for the TASER M18, M18L, or M26 or for the replacement fee for a TASER X26 or X26C as specified on the prorated replacement schedule found on TASER International’s website. Please note the RMA number on the outside of the package. Please provide your name, address, and phone number of where to return the repaired items. Failure to provide the required information may delay the return of the repaired items. Any TASER device that has not been paid for or required information has not been provided for during a period of 90 days after receipt of the TASER device by TASER International shall be deemed abandoned and TASER International may dispose of such TASER device without any compensation to Purchaser.

E. Warranty Exclusions. THE WARRANTY STATED ABOVE IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE TASER PRODUCT. TASER INTERNATIONAL DISCLAIMS ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, DESIGN OR FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE, OR ANY WARRANTY AGAINST PATENT INFRINGEMENT. IF THE EXCLUSION OF IMPLIED WARRANTIES IS PROHIBITED BY STATE LAW, THEN ANY APPLICABLE IMPLIED WARRANTIES SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY DESCRIBED ABOVE AND OTHER PROVISIONS CONTAINED HEREIN.

F. Release. PURCHASER AGREES TO RELEASE AND SAVE TASER INTERNATIONAL HARMLESS FROM ANY AND ALL LIABILITY ARISING OUT OF DEPLOYMENT, USE OR MISUSE OF THE TASER PRODUCT, INCLUDING ANY CLAIMS FOR DAMAGES AND PERSONAL INJURIES. PURCHASER AGREES TO ASSUME ALL RISKS OF LOSS AND ALL LIABILITY FOR ANY DAMAGES AND PERSONAL INJURY WHICH MAY RESULT FROM THE DEPLOYMENT, USE, OR MISUSE OF THE TASER PRODUCT. TASER IS NOT LIABLE FOR THE FAILURE OF THE TASER PRODUCT TO PERFORM AND TASER IS NOT LIABLE FOR ANY CLAIMS MADE BY A THIRD PARTY OR BY PURCHASER FOR OR ON BEHALF OF A THIRD PARTY.

G. Limitation of Remedies. THE REMEDIES PROVIDED FOR IN THE ABOVE WARRANTY ARE EXPRESSLY IN LIEU OF ANY OTHER LIABILITY TASER INTERNATIONAL MAY HAVE, INCLUDING INCIDENTAL AND CONSEQUENTIAL DAMAGES. TASER INTERNATIONAL'S CUMULATIVE LIABILITY TO ANY PARTY FOR ANY LOSS OR DAMAGES RESULTING FROM ANY CLAIMS, DEMANDS, OR ACTIONS ARISING OUT OF OR RELATING TO THE TASER PRODUCT SHALL NOT EXCEED THE PURCHASE PRICE PAID TO TASER INTERNATIONAL BY PURCHASER FOR THE PRODUCT. IN NO EVENT WILL TASER INTERNATIONAL BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF TASER INTERNATIONAL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGE COULD HAVE BEEN REASONABLY FORESEEN, AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY EXCLUSIVE REMEDY PROVIDED HEREIN. SOME STATES DO NOT ALLOW FOR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

CUSTOMER SERVICE:

U.S.: 1.800.978.2737 or 1.480.905.2000

International: +1.800.978.2737 or +1.480.905.2000

www.TASER.com



TASER